


The NHS logo, consisting of the letters 'NHS' in a white, bold, sans-serif font inside a blue square.

Rotherham

A family portrait featuring a man, a woman, and two children. The man is in the center, smiling, wearing a black shirt. The woman is to his left, also smiling, wearing a grey blazer over a red top. In the foreground, a young girl and a young boy are smiling, with the girl's arm around the boy's shoulder. The background is a blue gradient with white light trails and bokeh effects.

Consultation on NHS Rotherham's Draft Pharmaceutical Needs Assessment (PNA)

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Better Health,
Better Lives

Pharmaceutical Needs Assessment (PNA)

The government has introduced legislation which requires all Primary Care Trusts to publish a Pharmaceutical Needs Assessment by 1st February 2011.

This document will ultimately help to inform the PCT's decision making process in relation to pharmaceutical services for the next 3 years.

What is the PNA?

The Pharmaceutical Needs Assessment (PNA) is a tool to help NHS Rotherham identify current provision and future pharmaceutical service needs at a local level.

It will support decisions made when considering pharmacy applications and decisions to direct pharmacies to provide services that are needed to meet local needs.

The PNA will inform commissioning intentions for services that could be delivered by community pharmacies in the PCT business and commissioning cycles driven by the 2008 Joint Strategic Needs Assessment (JSNA) and NHS Rotherham's Strategic Plans 2008 – 12 (Better Health, Better Lives).

Objectives of the PNA

- Establish current needs of the local population
- Assess the provision of pharmaceutical services against needs
- Establish pharmaceutical outcomes based on the assessments
- Action plan for shaping the future

Assessment of Need

- General information about the areas of Rotherham e.g. , rural in character, urban, etc.
- Population.
- Information relating to specific hard to reach groups.
- Access to Essential pharmacy services including hours of opening and choice.
- GP dispensing practices within the Locality.
- Access to Advanced and Enhanced service provision.
- Out of area pharmacy provision (within a one mile distance of Rotherham's borders).

Provision of Pharmaceutical Services

Essential services must be offered by all community pharmacies.

This includes the following services:

- Dispensing of medicines or appliances
- Advice regarding patient's medication and possible interactions with other medications, food or drink
- Repeat dispensing
- Disposal of unwanted medications
- Health promotion advice and signposting to further services
- Referral to appropriate health care professionals where necessary
- Support for self care.

Other elements of the contractual obligations include appropriate recording of information and clinical governance processes to ensure safe and effective working practices.

Provision of Pharmaceutical Services

Advanced services require specific accreditation of the pharmacy

- To ensure premises are suitable for conducting confidential consultations
- Pharmacist to provide Medicines Usage Reviews (MUR) to patients

This MUR assesses a patient's medication, administration, compliance and their understanding of their medicine regime. It also provides an opportunity to discuss any problems the patient may be having with their medication. A report of the individual patient's knowledge and ability to comply with their medication is provided to the patient's GP.

Other advanced services include Appliance Use Reviews (AUR) and Stoma Appliance Customisation (SAC).

Provision of Pharmaceutical Services

Enhanced services are commissioned locally by the PCT and are developed and commissioned at a local level to meet the needs of the population. Currently, NHS Rotherham commissions the following Enhanced services:

- Minor ailments services.
- Smoking cessation services
 - Stop Smoking Support
 - Nicotine Replacement Therapy (NRT) Supply
- Substance Misuse
 - Supervised Consumption
 - Needle Exchange services
- Community Pharmacy Out of hours Call out
- Pharmacy Antiviral Collection Points (ACPs)
- Palliative Care Drug Provision
- Pharmaceutical Advise to Nursing and Residential Homes

Patient and Public Involvement

- A pre consultation engagement exercise took place in June 2010 which enabled the patients and public to provide their views on pharmaceutical provision in Rotherham
- The information gained has helped to inform this PNA consultation document.

Maps

A number of maps were developed to enable a clear picture of service provision against a number of defined indicators.

Health needs as identified in the PCT's Joint Strategic Needs Assessment and the 'Better Health, Better Lives' Commissioning Strategy were mapped against current service delivery which were then used to map and identify gaps in service provision.

Gaps in services provided

- No gaps in essential services
- Some pharmacies without a consultation room
- Gaps in provision in enhanced services
- Access and Choice
- Lack of knowledge by public of services offered

Consultation

NHS Rotherham is required to now carry out a formal consultation for a minimum period of 60 days.

This commenced on 23rd August and finishes on 21st November 2010.

Outcomes of the consultation will feed into the final PNA process to enable a final PNA document to be published on 1st February 2011

Attending various meetings in Rotherham to explain PNA.

Outcomes of the consultation will feed into the final PNA process to enable a final PNA document to be published by 1 February 2011.

What we need to know

- If PNA has been explained sufficiently.
- If the information in the PNA reflects current pharmacy provision
- Whether the PNA reflects the needs of the local population
- Are any pharmacies providing services that are not in the document
- Any additional information you feel should be included